

ONLINE MOORING

For Berth Managers

Online Mooring is a web-based software package designed to make it easier to keep track of your berths, and to simplify the process of keeping those berths utilized to their fullest potential.

No-hassle set up

We perform the initial setup for your organization. We take your existing data about your berths, wait lists, and permits and load it into our database for you. We take your existing applications for each of the different types of applications that you want to handle using this product, and configure the product to capture the same information, using your same terminology, and calculating fees based on your existing fee structure.

Streamlined application process

Online Mooring is designed to allow the applicants to enter all of the necessary information, so that all you need to do is to review and approve/reject the applications.

Whenever possible, the software lets you perform actions in bulk, such as enabling permit renewals, sending notices to applicants, assessing late fees, canceling unpaid applications, etc.

To facilitate the review process, the software highlights any changes since the prior application, showing the previous values as well as the new ones. You can also review the placement of the berth on a chart before accepting.

Flexible Wait List process

You can set up as many wait lists as you want, broken down any way that you want (by harbor, by vessel size, etc.), and can control how many wait lists an applicant can apply for. Members of the public can apply to get on one or more wait lists, and once you approve their application, they will automatically appear at the appropriate spot on the wait list.

Under normal circumstances, applicants are placed on the wait lists in a “first come, first served” order. If your community has a different way of prioritizing,, we can customize the list based on your rules.

The software provides tools to match available berths with people on the wait list, but gives you full control over how people are removed from the wait list.

Search Capabilities

The product has an easy way to search for common information such as applicant name, vessel name or registration number, berth number, or application/permit number. It also has powerful ways to search based on items such as the current application status, the current payment status, the current status of submitted documents, and based on what has or hasn't happened to applications within a certain time period.